

CASE STUDIES

PROVIDING A **SELF-EMPLOYED ADVISOR** WITH THE CONFIDENCE HIS CUSTOMERS NEEDED ON CYBER!

A regulated advisor needed to respond to requests on how customer data was protected and backed up. The customers needed to provide confidential data for his services, and this needed a robust Cyber Security Solution.

The client was also concerned that in the past his data had been compromised on the Dark Web and no way of understanding the impact.

WHAT WE DID

- Implemented OneCollab Security Managed Service including data back-up
- Completed a dark web review of all emails associated with the client and family
- Provided a reporting solution for the client and understood the key questions that customers were asking

THE OUTCOME

- Provided insights against the Dark Web report to address the findings
- Provided the client with monthly reporting to confirm protection status
- Provide 24/7 cyber support to the client



The OneCollab Dark Web monitoring solution showed compromised email accounts.

The client and family members had been breached in 2018, 2021 and 2023 without realising.



"It so was simple to implement, and now I feel confident talking to my customers about cyber protection."

Self-employed advisor Dec 2023



The Monthly MI report answers all customer questions on Cyber.

OneCollab provides a monthly report, that the client shares with key customers.